

ANNEX – Access Guide



Access Overview

The ANNEX is a cabaret-style black-box venue located on the second floor of 823 Seymour Street, between Robson and Smithe. The venue has a **step-free entrance** from the street and **elevator access** to all public areas, including the lobby, main level, and gallery. Wheelchair seating is available in row one, and the venue is equipped with an **Infra-Red assisted listening system**. Certified guide and service dogs are permitted.

Address

Street address: 823 Seymour Street, 2nd Floor, Vancouver, BC V6B 3L4

Wayfinding notes:

Located on the east side of Seymour Street between Robson and Smithe. The street-level entrance leads directly to a lobby with elevator access to the ANNEX.

Getting Here

Public Transit

- **Bus routes:** 10, 14, 16 — stop on **Granville Street**, one block from the venue.
- **SkyTrain:** Canada Line and Expo Line stations are approximately **3 blocks away**.

Parking

- Street and lot parking is limited; allow extra time for arrival.
- A small parkade is located under the venue, but **it has no elevator access** to the ANNEX.
- Nearby lots include:
 - Metropolitan Towers Parkade (930 Seymour St)
- No designated drop-off area is marked, though vehicles do commonly load/unload near the entrance.

Bicycles

- Bike lockups are available at the **corner of Seymour and Smithe**, at the far end of the block.

Accessibility of the Building

Entrances

- Step-free entrance at street level.
- Doors can be opened independently.
- Doors are fully glazed glass, providing visibility through the entrance.

Path of Travel

- Lobby and all public common areas are stair-free and accessible.
- The path from the entrance to the elevator and lobby is level and unobstructed.
- 21 stairs lead to most seating rows (bleacher style), but accessible seating is available without using stairs.
- Maximum stair height is 6.5 inches, and steps are uniform.
- Handrails are present but not continuous; handrail height is approximately 43 inches.

Policies

- Certified service animals permitted.

Accessibility Inside the Theatre

Seating Format

- The ANNEX uses varied configurations: cabaret seating, general admission, rows, and bleachers.
- Bleacher seating (Rows 2–10) is accessible only by stairs.
- The Gallery is accessible via elevator.

Seat Details

- Standard seat dimensions: **17 inches high** and **18 inches wide**.
- A variety of seating options are available, including seats with armrests, without armrests, and more supportive seating.
- Seating options beyond folding chairs are available for patrons who require stability or additional support.

Mobility Device Seating

- Wheelchair users can access all public areas except most seating rows.
- Accessible seating is available in row one,

Additional Information

- Front-row seating is available for Deaf, hard-of-hearing, and low-vision patrons.
- An Infra-Red assisted listening system is available from coat check.

Washrooms

General Access

- Washrooms include **one wheelchair-accessible stall** on the main level.
- These washrooms are accessible by elevator.

Gendered Washrooms – Accessibility Features

- Accessible stalls are present in both washrooms.

Baby Changing Facilities

- Not specified.

Assisted Listening Devices

- The ANNEX is equipped with a RF Advanced System. Currently the LR-4200 receiver can be connected to a Universal Ear Speaker or headphones (with 1/8" / 3.5mm Aux connector) or to a neck loop lanyard for use with T-Coil hearing aids. Please go to the coat check upon arrival to request a hearing assist unit. See [website for more details](#).

More Information

- Venue webpage: <https://vancouvercivictheatres.com/venues/annex/>
- Access overview: <https://vancouvercivictheatres.com/accessibility/>

Contact PuSh

Please do not hesitate to contact Andrea, the Accessible PuSh Coordinator if you have any further questions about this venue, or if you'd like assistance reserving accessible seating. Email her at access@pushfestival.ca or call 604-605-8284 x204.